



SAMARITAN SERVICES INC.

We Care

About Us

Samaritan Services Mission statement:

Our Mission Is to Provide the Highest Level of Nursing Care through a Workforce of Highly Skilled and Dedicated Health Care Professionals.

Our Company

Samaritan Services is a licensed, fully insured and bonded health care agency, with offices in New York and New Jersey. For the past twenty-five years, the company has been supplying competent and highly skilled staff relief personnel to health care facilities in New York and New Jersey. Our extensive industry experience has prepared us to provide the care that our clients expect and deserve. Our pool of highly skilled and competent registered nurses, licensed practical nurses and nurses aides (working within an interdisciplinary system) are available upon request. We define service as Skills, Dedication, Continuity, Retention and Affordability

We Provide

Staff relief as well as private duty nursing to:

- ◆ Hospitals
- ◆ Nursing homes
- ◆ Clients requiring care in the privacy of their own homes
- ◆ Clinics
- ◆ Rehabilitation centers
- ◆ Schools
- ◆ Private companies
- ◆ Assisted living centers
- ◆ Adult Care Centers



Our Staff

Is comprised of individuals with a variety of skills and qualifications including but not limited to:

- Registered Nurses (RN)
- Licensed Practical Nurses (LPN)
- Home Health Aids (HHA)
- Personal Care aids (PCA)
- Therapists
- Supervisory personnel

Our Services

Critical Care, ER, L&D,
Maternal/Child Care, Neonatal Care,
Pediatric
Medical/Surgical, OR
Long Term Care
Home Care
Dialysis (Hemo/Peritoneal)
I.V. Infusion
PICC insertion and Maintenance
Chemotherapy administration
Care of patients on ventilators



For More Information

New Jersey (Headquarters)
24 County Road
Tenafly, NJ 07670
Phone: 201-568-3781
Fax: 201-568-3771

24 Hour Service

New York
408 Jay St. Suite 201
Brooklyn, NY. 11201
Phone: 718-834-1911
Fax: 718-834-2911

www.samaritanservices.com
wecare@samaritanservices.com



SAMARITAN SERVICES

Screening and Orientation

For Security reasons, and excellence in services, the following are required prior to employment:

- ◆ At least two (2) references
- ◆ A standardized exam
- ◆ A current driver's license
- ◆ A current physical exam (including a drug screen)
- ◆ Annual competencies that meets JCAHO/State/Federal standards
- ◆ HIPAA compliance with instruction in occupational exposure to blood-borne pathogens
- ◆ A criminal background check
- ◆ Skills Checklists

In our commitment to delivering the highest quality of service, Samaritan will screen and then forward to the facility/client the name(s) of the most qualified applicant(s) for the orientation and/or interview as deemed necessary by the client/facility.

Home Care: We have substantial experience staffing private homes with our team of highly-skilled interdisciplinary professionals. We clearly understand the implications and sensitivities of having someone who you really do not know in your home to offer personal care to a loved one. Our process involves a pre-employment interview with our clients and their loved ones to facilitate the making of informed decisions regarding their care. Samaritan's quality care department continuously monitors the care being delivered to our clients to assure that the company's standards of care are being maintained. A key element in our quality control division is our client/family satisfaction surveys.

Quality Control: Our control is maintained through a series of measures. The agency guarantees its staff will meet all job competencies, criminal background checks, references, annual health assessments, and in-service. Online license verification, CPR, ACLS, PALS, clinical competencies validation, HIPPA, and I-9 verification are just some of the required documents.

Quality Improvement: Our quality improvement program is evaluated monthly to determine whether performance goals are being met and to improve performance as needed. This includes a quarterly review of personal records, client satisfaction surveys, client complaints occurrence reports, evaluation, and written improvement plans. Immediate action is implemented in any area that needs improvement with verification that the action was successful.

Scheduling/On Call: Our scheduling department is run by our experienced staffing coordinator with over ten (10) years of staffing both facilities and private clients. Our stringent scheduling policy assures client satisfaction beginning with the timely arrival of the assigned professional to the facility or home. Since its inception, Samaritan Services calls are answered by its office staff on a rotating basis; no outside answering service is used.

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